9.1 Troubleshooting

The following sections describe troubleshooting in response to alarm displays.

The alarm name, alarm meaning, alarm stopping method, and alarm reset capability are listed in order of the alarm numbers in *9.1.1 List of Alarms*.

The causes of alarms and troubleshooting methods are provided in *9.1.2 Troubleshooting of Alarms*.

9.1.1 List of Alarms

If an alarm occurs, the servomotor can be stopped by doing either of the following operations.

■ Alarm Stopping Method

Gr.1: The servomotor is stopped according to the settings in Pn001.0 if an alarm occurs. Pn001.0 is factory-set to stop the servomotor by applying the DB.

Gr.2: The servomotor is stopped according to the setting in Pn00B.1 if an alarm occurs. Pn00B.1 is factory-set to stop the servomotor by setting the speed reference to "0." The servomotor under torque control will always use the Gr.1 method to stop. By setting Pn00B.1 to 1, the servomotor stops using the same method as Gr.1. When coordinating a number of servomotors, use this alarm stop method to prevent machine damage that may result due to differences in the stop method.

■ Alarm Reset Capability

Available: Removing the cause of alarm and then executing the alarm reset can clear the alarm.

N/A: Executing the alarm reset cannot clear the alarm.

Alarm Display	Alarm Name	Meaning	Servomotor Stop Method	Alarm Reset
A.020	Parameter Checksum Error	The data of the parameter in the SERVOPACK is incorrect.	Gr.1	N/A
A.021	Parameter Format Error	The data format of the parameter in the SERVOPACK is incorrect.	Gr.1	N/A
A.022	System Checksum Error	The data of the parameter in the SERVOPACK is incorrect.	Gr.1	N/A
A.030	Main Circuit Detector Error	Detection data for power circuit is incorrect.	Gr.1	Available
A.040	Parameter Setting Error	The parameter setting is outside the allowable setting range.	Gr.1	N/A
A.041	Encoder Output Pulse Setting Error	The encoder output pulse setting (pulse unit) (Pn212) is outside the allowable setting range or does not satisfy the setting conditions.	Gr.1	N/A
A.042	Parameter Combination Error	Combination of some parameters exceeds the setting range.	Gr.1	N/A
A.044	Fully-closed Loop Control Parameter Setting Error	The settings of the fully-closed option module and Pn00B.3, Pn002.3 do not match.	Gr.1	N/A
A.04A	Parameter Setting Error 2	There is an error in settings of parameters reserved by the system.	Gr.1	N/A
A.050	Combination Error	The SERVOPACK and the servomotor capacities do not match each other.	Gr.1	Available
A.051	Unsupported Device Alarm	The unsupported device unit was connected.	Gr.1	N/A
A.0b0	Cancelled Servo ON Command Alarm	The host controller reference was sent to turn the Servo ON after the Servo ON function was used with the utility function.	Gr.1	Available
A.100	Overcurrent or Heat Sink Overheated	An overcurrent flowed through the IGBT. Heat sink of the SERVOPACK was overheated.	Gr.1	N/A
A.300	Regeneration Error	Regenerative circuit or regenerative resistor is faulty.	Gr.1	Available
A.320	Regenerative Overload	Regenerative energy exceeds regenerative resistor capacity.	Gr.2	Available
A.330	Main Circuit Power Supply Wiring Error	• Setting of AC input/DC input is incorrect. • Power supply wiring is incorrect.	Gr.1	Available
A.400	Overvoltage	Main circuit DC voltage is excessively high.	Gr.1	Available

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Alarm Display	Alarm Name	Meaning	Servomotor Stop Method	Alarm Reset
A.410	Undervoltage	Main circuit DC voltage is excessively low.	Gr.2	Available
A.450	Main-Circuit Capacitor Overvoltage	The capacitor of the main circuit has deteriorated or is faulty.	Gr.1	N/A
A.510	Overspeed	The servomotor speed is over the maximum allowable speed.	Gr.1	Available
A.511	Overspeed of Encoder Output Pulse Rate	The set value of the encoder output pulse (Pn212) exceeds the speed limit.	Gr.1	Available
A.520	Vibration Alarm	Vibration at the motor speed was detected.	Gr.1	Available
A.521	Autotuning Alarm	Vibration was detected while performing tuning-less function.	Gr.1	Available
A.710	Overload: High Load	The motor was operating for several seconds to several tens of seconds under a torque largely exceeding ratings.	Gr.2	Available
A.720	Overload: Low Load	The motor was operating continuously under a torque largely exceeding ratings.	Gr.1	Available
A.730 **A.731**	Dynamic Brake Overload	When the dynamic brake was applied, rotational energy exceeded the capacity of dynamic brake resistor.	Gr.1	Available
A.740	Overload of Surge Current Limit Resistor	The main circuit power was frequently turned ON and OFF.	Gr.1	Available
A.7A0	Heat Sink Overheated	The temperature of the SERVOPACK heat sink exceeded 100°C.	Gr.2	Available
A.7AB	Built-in Fan in SERVOPACK Stopped	The fan inside the SERVOPACK stopped.	Gr.1	Available
A.810	Encoder Backup Error	All the power supplies for the absolute encoder have failed and position data was cleared.	Gr.1	N/A
A.820	Encoder Checksum Error	The checksum results of encoder memory is incorrect.	Gr.1	N/A
A.830	Absolute Encoder Battery Error	The battery voltage is lower than the specified value after the control power supply is turned ON.	Gr.1	Available
A.840	Encoder Data Error	Data in the encoder is incorrect.	Gr.1	N/A
A.850	Encoder Overspeed	The encoder was rotating at high speed when the power was turned ON.	Gr.1	N/A
A.860	Encoder Overheated	The internal temperature of encoder is too high.	Gr.1	N/A
A.8A0*	External Encoder Error	External encoder is faulty.	Gr.1	Available
A.8A1*	External Encoder Error of Module	Serial converter unit is faulty.	Gr.1	Available
A.8A2*	External Encoder Error of Sensor (Incremental)	External encoder is faulty.	Gr.1	Available
A.8A3*	External Encoder Error of Position (Absolute)	The external encoder position data is incorrect.	Gr.1	Available
A.8A5*	Encoder Overspeed	The overspeed from the external encoder occurred.	Gr.1	Available
A.8A6*	Encoder Overheated	The overheat from the external encoder occurred.	Gr.1	Available
A.b31	Current Detection Error1 (Phase-U)	The current detection circuit for phase-U is faulty.	Gr.1	N/A
A.b32	Current Detection Error 2 (Phase-V)	The current detection circuit for phase-V is faulty.	Gr.1	N/A
A.b33	Current Detection Error 3 (Current detector)	The detection circuit for the current is faulty.	Gr.1	N/A
A.bF0	System Alarm 0	"Internal program error 0" occurred in the SERVOPACK.	Gr.1	N/A
A.bF1	System Alarm 1	"Internal program error 1" occurred in the SERVOPACK.	Gr.1	N/A
A.bF2	System Alarm 2	"Internal program error 2" occurred in the SERVOPACK.	Gr.1	N/A
A.bF3	System Alarm 3	"Internal program error 3" occurred in the SERVOPACK.	Gr.1	N/A
A.bF4	System Alarm 4	"Internal program error 4" occurred in the SERVOPACK.	Gr.1	N/A
A.C10	Servo Overrun Detected	The servomotor ran out of control.	Gr.1	Available

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Alarm Display	Alarm Name	Meaning	Servomotor Stop Method	Alarm Reset
A.C80	Absolute Encoder Clear Error and Multi-turn Limit Setting Error	The multi-turn for the absolute encoder was not properly cleared or set.	Gr.1	N/A
A.C90	Encoder Communications Error	Communications between the SERVOPACK and the encoder is not possible.	Gr.1	N/A
A.C91	Encoder Communications Position Data Error	An encoder position data calculation error occurred.	Gr.1	N/A
A.C92	Encoder Communications Timer Error	An error occurs in the communications timer between the encoder and the SERVOPACK.	Gr.1	N/A
A.CA0	Encoder Parameter Error	Encoder parameters are faulty.	Gr.1	N/A
A.Cb0	Encoder Echoback Error	Contents of communications with encoder is incorrect.	Gr.1	N/A
A.CC0	Multi-turn Limit Disagreement	Different multi-turn limits have been set in the encoder and the SERVOPACK.	Gr.1	N/A
A.CF1*	Feedback Option Module Communications Error (Reception error)	Reception from the feedback option module is faulty.	Gr.1	N/A
A.CF2*	Feedback Option Module Communications Error (Timer stop)	Timer for communications with the feedback option module is faulty.	Gr.1	N/A
A.d00	Position Error Pulse Overflow	Position error pulses exceeded the value set for parameter (Pn520) (Excessive Position Error Alarm Level).	Gr.1	Available
A.d01	Position Error Pulse Overflow Alarm at Servo ON	Position error pulses accumulated too much.	Gr.1	Available
A.d02	Position Error Pulse Overflow Alarm by Speed Limit at Servo ON	After a position error pulse has been input, Pn529 limits the speed if the servo ON command is received. If Pn529 limits the speed in such a state, this alarm occurs when the position references are input and the number of position error pulses exceeds the value set for parameter Pn520 (Excessive Position Error Alarm Level).	Gr.2	Available
A.d10*	Motor-load Position Error Pulse Overflow	Position error between motor and load is excessive when fully-closed position control is used.	Gr.2	Available
A.E00	Command Option Module IF Initialization Timeout Error	Communications initialization failed between the SERVOPACK and the command option module.	Gr.2	Available
A.E02	Command Option Module IF Synchronization Error 1	A synchronization error occurred between the SERVOPACK and the command option module.	Gr.1	Available
A.E03	Command Option Module IF Communications Data Error	An error occurred in the data of communications between the SERVOPACK and the command option module.	Gr.1	Available
A.E40	Command Option Module IF Communications Setting Error	An error occurred in establishing communications (settings) between the SERVOPACK and the command option module.	Gr.2	Available
A.E50	Command Option Module IF Synchronization Error 2	A error occurred in synchronization between the SERVOPACK and the command option module.	Gr.2	Available
A.E51	Command Option Module IF Synchronization Establishment Error	A error occurred in establishing communications between the SERVOPACK and the command option module.	Gr.2	Available
A.E60	Command Option Module IF Data Communications Error	A error occurred in communications between the SERVOPACK and the command option module.	Gr.2	Available
A.E61	Command Option Module IF Synchronization Error 3	There was a change in timing of synchronization between the SERVOPACK and the command option module.	Gr.2	Available
A.E70	Command Option Module Detection Failure	Detection of the command option module failed.	Gr.1	N/A
A.E71	Safety Option Module Detection Failure	Detection of the safety option module failed.	Gr.1	N/A
A.E72*	Feedback Option Module Detection Failure	Detection of the feedback option module failed.	Gr.1	N/A

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Alarm Display	Alarm Name	Meaning	Servomotor Stop Method	Alarm Reset
A.E73	Unsupported Command Option Module	An unsupported command option module was connected.	Gr.1	N/A
A.E74	Unsupported Safety Option Module	An unsupported safety option module was connected.	Gr.1	N/A
A.E75*	Unsupported Feedback Option Module	An unsupported feedback option module was connected.	Gr.1	N/A
A.E80	Command Option Module Unmatched Error	The command option module was replaced with a different model.	Gr.1	N/A
A.EA2	DRV Alarm 2 (SERVOPACK WDC error)	A DRV 0 error of the SERVOPACK occurred.	Gr.2	Available
A.Eb1	Safety Device Signal Input Timing Error	There is an error in the timing of the safety function input signal.	Gr.1	N/A
A.ED1	Command Option Module IF Command Timeout Error	Processing of reference from the command option module was not completed.	Gr.2	Available
A.F10	Main Circuit Cable Open Phase	With the main power supply ON, voltage was low for more than 1 second in phase-R, -S or -T.	Gr.2	Available
CPF00	Digital Operator Transmission Error 1	Digital operator (JUSP-OP05A) fails to communicate with the SERVOPACK (e.g., CPU error).	–	N/A
CPF01	Digital Operator Transmission Error 2		–	N/A
A.– –	Not an error	Normal operation status	–	–

* This alarm may occur when a fully-closed option module is mounted.

9.1.2 Troubleshooting of Alarms

When an error occurs in SERVOPACKs, an alarm is displayed such as A.□□□ and CPF□□ on the panel operator. Refer to the following table to identify the cause of an alarm and the action to be taken.

Contact your Yaskawa representative if the problem cannot be solved by the described corrective action.

Alarm: Alarm Name	Cause	Investigative Actions	Corrective Actions
A.020: Parameter Checksum Error (The parameter data in the SERVOPACK is incorrect.)	The power supply voltage suddenly dropped.	Measure the power supply voltage.	Set the power supply voltage within the specified range, and initialize the parameter (Fn005).
	The power supply went OFF while changing a parameter setting.	Note the circumstances when the power supply went OFF.	Initialize the parameter (Fn005) and then set the parameter again.
	The number of times that parameters were written exceeded the limit.	Were the parameters frequently changed through the host controller?	The SERVOPACK may be faulty. Repair or replace the SERVOPACK. Reconsider the method of writing parameters.
	Malfunction caused by noise from the AC power supply or grounding line, static electricity noise, etc.	Turn the power supply ON and OFF several times. If the alarm still occurs, there may be noise interference.	Take countermeasures against noise.
	Gas, water drops, or cutting oil entered the SERVOPACK and caused failure of the internal components.	Check the installation conditions.	The SERVOPACK may be faulty. Replace the SERVOPACK.
	A SERVOPACK fault occurred.	Turn the power supply ON and OFF several times. If the alarm still occurs, the SERVOPACK is faulty.	The SERVOPACK may be faulty. Replace the SERVOPACK.
A.021: Parameter Format Error (The parameter data format in the SERVOPACK is incorrect.)	The software version of SERVOPACK that caused the alarm is older than that of the written parameter.	Check Fn012 to see if the set software version agrees with that of the SERVOPACK. If not, an alarm may occur.	Write the parameter of another SERVOPACK of the same model with the same software version. Then turn the power OFF and then ON again.
	A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.
A.022: System Checksum Error (The parameter data in the SERVOPACK is incorrect.)	The power supply voltage suddenly dropped.	Measure the power supply voltage.	The SERVOPACK may be faulty. Replace the SERVOPACK.
	The power supply went OFF while setting an utility function.	Note the circumstances when the power supply went OFF.	The SERVOPACK may be faulty. Replace the SERVOPACK.
	A SERVOPACK fault occurred.	Turn the power supply ON and OFF several times. If the alarm still occurs, the SERVOPACK is faulty.	The SERVOPACK may be faulty. Replace the SERVOPACK.
A.030: Main Circuit Detector Error	A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.
A.040: Parameter Setting Error (The parameter setting was out of the allowable setting range.)	The SERVOPACK and servomotor capacities do not match each other.	Check the combination of SERVOPACK and servomotor capacities.	Select the proper combination of SERVOPACK and servomotor capacities.
	A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.
	The parameter setting is out of the specified range.	Check the setting ranges of the parameters that have been changed.	Set the parameter to a value within the specified range.
	The electronics gear ratio is out of the setting range.	Check the electronic gear ratio. The ratio must satisfy: 0.001< (Pn20E/Pn210) <4000.	Set the electronic gear ratio in the range: 0.001< (Pn20E/Pn210) <4000.
A.041: Encoder Output Pulse Setting Error	The encoder output pulse (Pn212) is out of the setting range and does not satisfy the setting conditions.	Check the parameter Pn212.	Set Pn212 to a correct value.

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Alarm: Alarm Name	Cause	Investigative Actions	Corrective Actions
A.042: Parameter Combination Error	The speed of program JOG operation (Fn004) is lower than the setting range after having changed the electronic gear ratio (Pn20E/Pn210) or the servomotor.	Check that the detection conditions*1 is satisfied.	Reduce the electronic gear ratio (Pn20E/Pn210).
	The speed of program JOG operation (Fn004) is lower than the setting range after having changed the setting of Pn533 "Program JOG Movement Speed."	Check that the detection conditions*1 is satisfied.	Increase the setting for Pn533 "Program JOG Movement Speed."
	The moving speed during advanced autotuning is lower than the setting range after having changed the electronic gear ratio (Pn20E/Pn210) or the servomotor.	Check that the detection conditions*1 is satisfied.	Reduce the electronic gear ratio (Pn20E/Pn210).
A.044: Fully-closed Loop Control Parameter Setting Error	The setting of the option module does not match with that of Pn002.3.	Check the settings of Pn002.3.	The setting of option module must be compatible with the settings of Pn002.3.
A.04A: Parameter Setting Error 2	A parameter reserved by the system was changed.	–	Set the following reserved parameters to the factory settings. Pn200.2 Pn207.1 Pn50A.0 Pn50A.1 Pn50A.2 Pn50C Pn50D
A.050: Combination Error (The SERVOPACK and servomotor capacities do not correspond.)	The SERVOPACK and servomotor capacities do not match each other.	Check the capacities if they satisfy the following equation: 1/4 ≤ (Servomotor capacity)/(SERVOPACK capacity) ≤ 4.	Select the proper combination of SERVOPACK and servomotor capacities.
	An encoder fault occurred.	Replace the servomotor and see if the alarm occurs again.	Replace the servomotor (encoder).
	A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.

*1. $\text{Pn533 } [\text{min}^{-1}] \times \frac{2^{\text{(encoder resolution)}}}{6 \times 10^5} \leq \frac{\text{Pn20E}}{\text{Pn210}}$

(cont'd)

Alarm: Alarm Name	Cause	Investigative Actions	Corrective Actions
A.051: Unsupported Device Alarm	An unsupported serial converter unit, serial encoder, or external encoder is connected to the SERVOPACK.	Check the product specifications.	Select the correct combination of units.
A.0b0: Cancelled Servo ON Command Alarm	After executing the utility function to turn ON the power to the motor, the Servo ON command was sent from the host controller.	–	Turn the SERVOPACK power supply OFF and then ON again or perform a software reset.
A.100: Overcurrent or Heat Sink Overheated (An overcurrent flowed through the IGBT or heat sink of SERVOPACK overheated.)	Incorrect wiring or contact fault of main circuit cable or motor main circuit cable.	Check the wiring. Refer to *3.1 Main Circuit Wiring.*	Correct the wiring.
	Short-circuit or ground fault of main circuit cable or motor main circuit cable.	Check for short-circuits across the servomotor terminal phase-U, -V, and -W, or between the grounding and servomotor terminal U, V, or W. Refer to *3.1 Main Circuit Wiring*.	Some cables may be damaged. Replace damaged cables.
	Short-circuit or ground fault inside the servomotor.	Check for short-circuits across the servomotor terminal phase-U, -V, and -W, or between the grounding and servomotor terminal U, V, or W. Refer to *3.1 Main Circuit Wiring*.	The servomotor may be faulty. Replace the servomotor.
	Short-circuit or ground fault inside the SERVOPACK.	Check for short-circuits across the servomotor connection terminals U, V, and W on the SERVOPACK, or between the grounding and terminal U, V, or W. Refer to *3.1 Main Circuit Wiring*.	The SERVOPACK may be faulty. Replace the SERVOPACK.
	Incorrect wiring or contact fault of the regenerative resistor.	Check the wiring. Refer to *3.7 Regenerative Resistors Connections*.	Correct the wiring.
	The dynamic brake (DB: Emergency stop executed from the SERVOPACK) was frequently activated, or the DB overload alarm occurred.	Check the resistor power consumption monitor Un00B to see how many times the DB has been used. Or, check the alarm trace back monitor Fn000 to see if the DB overload alarm A.730 or A.731 was reported.	Change the SERVOPACK model, operation conditions, or the mechanism so that the DB does not need to be used so frequently.
	The generated regenerative energy exceeded the SERVOPACK regenerative energy processing capacity.	Check the regenerative load ratio monitor Un00A to see how many times the regenerative resistor has been used.	Check the operation condition including overload, and reconsider the regenerative resistor value.
	The SERVOPACK regenerative resistance is too small.	Check the regenerative load ratio monitor Un00A to see how many times the regenerative resistor has been used.	Change the regenerative resistance value to a value larger than the SERVOPACK minimum allowable resistance value.
	A heavy load was applied while the servomotor was stopped or running at low-speed.	Check to see if the operating conditions are outside servo drive specifications.	Reduce the load applied to the servomotor or increase the operation speed.
	Malfunction caused by noise interference.	Improve the wiring or installation environment, such as by reducing noise, and check to see if the alarm recurs.	Take countermeasures for noise, such as correct wiring of the FG. Use an FG wire size equivalent to the SERVOPACK main circuit wire size.
	A SERVOPACK fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.

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Alarm: Alarm Name	Cause	Investigative Actions	Corrective Actions
A.300: Regeneration Error	Regenerative resistor capacity (Pn600) is set to a value other than 0 for a SGDV-R70, -R90, -1R6, or -2R8 SERVOPACK, and an external regenerative resistor is not connected.	Check the external regenerative resistor connection and the value of the Pn600.	Connect the external regenerative resistor, or set Pn600 to 0 if no regenerative resistor is required.
	The jumper between the power supply terminals B2 and B3 is removed.	Confirm that a jumper is mounted between the power supply terminals B2 and B3.	Correctly mount a jumper.
	The external regenerative resistor is incorrectly wired, or is removed or disconnected.	Check the external regenerative resistor connection.	Correctly connect the external regenerative resistor.
	A SERVOPACK fault occurred.	–	While the main circuit power supply is OFF, turn the control power supply OFF and then turn ON again. If the alarm still occurs, the SERVOPACK may by faulty. Replace the SERVOPACK.
A.320: Regenerative Overload	The power supply voltage exceeds the specified limit.	Measure the power supply voltage.	Set the power supply voltage within the specified range.
	Incorrect external regenerative resistance. Insufficient SERVOPACK capacity or regenerative resistor capacity. Or, regenerative power has been continuously flowing back.	Check the operation condition or the capacity using the capacity selection Software SigmaJunmaSize+, etc.	Change the regenerative resistance, regenerative resistor capacity, or SERVOPACK capacity. Reconsider the operation conditions using the capacity selection software SigmaJunmaSize+, etc.
	Regenerative power continuously flowed back because negative load was continuously applied.	Check the load to the servomotor during operation.	Reconsider the system including servo, machine, and operation conditions.
	The setting of parameter Pn600 is smaller than the external regenerative resistor's capacity.	Check the external regenerative resistor connection and the value of the Pn600.	Set the Pn600 to a correct value.
	The external regenerative resistance is too high.	Check the regenerative resistance.	Change the regenerative resistance to a correct value or use an external regenerative resistor of appropriate capacity.
	A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.
A.330: Main Circuit Power Supply Wiring Error (Detected when the power to the main circuit is turned ON.)	The regenerative resistor disconnected when the SERVOPACK power voltage was increased.	Measure the resistance of the regenerative resistor.	When using a regenerative resistor built in the SERVOPACK: Replace the SERVOPACK. When using an external regenerative resistor: Replace the external regenerative resistor.
	In the AC power input mode, DC power was supplied.	Check the power supply to see if it is a DC power supply.	Correct the settings to match the actual power supply specifications.
	In the DC power input mode, AC power was supplied.	Check the power supply to see if it is a AC power supply.	Correct the settings to match the actual power supply specifications.
	Regenerative resistor capacity (Pn600) is not set to 0 even though the regenerative resistor is disconnected.	Is the regenerative resistor connected? If it is, check the regenerative resistor capacity.	Set Pn600 to 0.
	A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.

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Alarm: Alarm Name	Cause	Investigative Actions	Corrective Actions
A.400: Overvoltage (Detected in the SERVOPACK's main circuit power supply section.)	• For 100 VAC SERVOPACKs: The AC power supply voltage exceeded 145 V. • For 200 VAC SERVOPACKs: The AC power supply voltage exceeded 290 V. • For 400 VAC SERVOPACKs: The AC power supply voltage exceeded 580 V. • For 200 VAC SERVOPACKs with DC power supply input: The power supply voltage exceeded 410 V. • For 400 VAC SERVOPACKs with DC power supply input: The power supply voltage exceeded 820 V.	Measure the power supply voltage.	Set AC/DC power supply voltage within the specified range.
	The power supply is unstable, or was influenced by a lightning surge.	Measure the power supply voltage.	Improve the power supply conditions by installing a surge absorber, etc. Then, turn the power supply ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.
	Acceleration/deceleration was executed under the following conditions. • The AC power supply voltage of 100 VAC SERVOPACK was in the range between 115 V and 135 V. • The AC power supply voltage of 200 VAC SERVOPACK was in the range between 230 V and 270 V. • The AC power supply voltage of 400 VAC SERVOPACK was in the range between 480 V and 560 V.	Check the power supply voltage and the speed and torque during operation.	Set AC power supply voltage within the specified range.
	The external regenerative resistance is too high for the actual operation conditions.	Check the operation conditions and the regenerative resistance.	Select a regenerative resistance value appropriate for the operation conditions and load.
	The moment of inertia exceeded the allowable value.	Confirm that the moment of inertia ratio is within the allowable range.	Increase the deceleration time, or reduce the load.
	A SERVOPACK fault occurred.	–	Turn the control power OFF and then ON again while the main circuit power supply is OFF. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.

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Alarm: Alarm Name	Cause	Investigative Actions	Corrective Actions
A.410: Undervoltage (Detected in the SERVOPACK main circuit power supply section.)	• For 100 VAC SERVOPACKs: The power supply voltage is 49 V or less. • For 200 VAC SERVOPACKs: The power supply voltage is 120 V or less. • For 400 VAC SERVOPACKs: The power supply voltage is 240 V or less.	Measure the power supply voltage.	Set the power supply voltage within the specified range.
	The power supply voltage dropped during operation.	Measure the power supply voltage.	Increase the power supply capacity.
	Occurrence of instantaneous power interruption.	Measure the power supply voltage.	When the instantaneous power cut hold time Pn509 is set, decrease the setting.
	The SERVOPACK fuse is blown out.	–	Replace the SERVOPACK, connect an AC/DC reactor, and run the SERVOPACK.
	A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.
A.450: Main-Circuit Capacitor Overvoltage	A SERVOPACK fault occurred.	–	Replace the SERVOPACK.
A.510: Overspeed (The servomotor speed exceeds the maximum.)	The order of phases U, V, and W in the servomotor wiring is incorrect.	Check the servomotor wiring.	Confirm that the servomotor is correctly wired.
	A reference value exceeding the overspeed detection level was input.	Check the input value.	Reduce the reference value or adjust the gain.
	The motor speed exceeded the maximum.	Check the servomotor speed waveform.	Reduce the speed reference input gain, adjust the servo gain, or reconsider the operation conditions.
	A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.
A.511: Overspeed of Encoder Output Pulse Rate	The encoder output pulse output frequency exceeded the limit.	Check the encoder output pulse output setting.	Decrease the setting of the encoder output pulse (Pn212).
	The encoder output pulse output frequency exceeded the limit because the servomotor speed was too high.	Check the encoder output pulse output setting and servomotor speed.	Decrease the servomotor speed.
A.520: Vibration Alarm	Abnormal vibration was detected at the servomotor rotation speed.	Check for abnormal noise from the servomotor, and check the speed and torque waveform during operation.	Reduce the servomotor speed or reduce the speed loop gain (Pn100).
	The moment of inertia ratio (Pn103) value is greater than the actual value or is greatly changed.	Check the moment of inertia ratio.	Set the moment of inertia ratio (Pn103) to an appropriate value.
A.521: Autotuning Alarm (Vibration was detected while executing the advanced autotuning, one-parameter tuning, EasyFFT, or tuning-less function.)	The servomotor vibrated considerably while performing tuning-less function (factory setting).	Check the servomotor speed waveform.	Reduce the load so that the moment of inertia ratio falls within the allowable value, or raise the tuning level or reduce the gain level using the tuning-less function (Fn200).
	The servomotor vibrated considerably during advanced autotuning, one-parameter tuning, or EasyFFT.	Check the servomotor speed waveform.	Check the operation procedure of corresponding function and take a corrective action.

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Alarm: Alarm Name	Cause	Investigative Actions	Corrective Actions
A.710: A.720: Overload A.710: High Load A.720: Low Load	Incorrect wiring or contact fault of servomotor and encoder.	Check the wiring.	Confirm that the servomotor and encoder are correctly wired.
	Operation beyond the overload protection characteristics.	Check the servomotor overload characteristics and executed run command.	Reconsider the load conditions and operation conditions. Or, increase the servomotor capacity.
	Excessive load was applied during operation because the servomotor was not driven due to mechanical problems.	Check the executed run command and servomotor speed.	Remove the mechanical problems.
	A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.
A.730: A.731: Dynamic Brake Overload (An excessive power consumption of dynamic brake was detected.)	The servomotor rotates because of external force.	Check the operation status.	Take measures to ensure the servomotor will not rotate because of external force.
	The rotating energy at a DB stop exceeds the DB resistance capacity.	Check the DB resistor power consumption monitor (Un00B) to see how many times the DB has been used.	• Reduce the servomotor reference speed. • Reduce the moment of inertia ratio. • Reduce the number of times of the DB stop operation.
	A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.
A.740: Overload of Surge Current Limit Resistor (The main circuit power is turned ON/OFF too frequently.)	The inrush current limit resistor operation frequency at the main circuit power supply ON/OFF operation exceeds the allowable range.	–	Reduce the frequency of turning the main circuit power supply ON/OFF.
	A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.
A.7A0: Heat Sink Overheated (Detected when the heat sink temperature exceeds 100°C.)	The surrounding air temperature is too high.	Check the surrounding air temperature using a thermostat.	Decrease the surrounding air temperature by improving the SERVOPACK installation conditions.
	The overload alarm has been reset by turning OFF the power too many times.	Check the alarm trace back monitor (Fn000) to see if the overload alarm was reported.	Change the method for resetting the alarm.
	Excessive load or operation beyond the regenerative energy processing capacity.	Check the accumulated load ratio monitor Un009 to see the load during operation, and the regenerative load ratio monitor Un00A to see the regenerative energy processing capacity.	Reconsider the load and operation conditions.
	Incorrect SERVOPACK installation orientation or/and insufficient space around the SERVOPACK.	Check the SERVOPACK installation conditions.	Install the SERVOPACK correctly as specified.
	A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.
A.7AB: Built-in Fan in SERVOPACK Stopped	The fan inside the SERVOPACK stopped.	Check for foreign matter or debris inside the SERVOPACK.	Remove foreign matter or debris from the SERVOPACK. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.

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Alarm: Alarm Name	Cause	Investigative Actions	Corrective Actions
A.810: Encoder Backup Error (Detected on the encoder side) (Only when an absolute encoder is connected.)	Alarm occurred when the power to the absolute encoder was initially turned ON.	Check to see if the power was turned ON initially.	Set up the encoder (Fn008).
	The encoder cable was disconnected, and was connected again.	Check to see if the power was turned ON initially.	Confirm the connection and set up the encoder (Fn008).
	The power from both the control power supply (+5 V) and the battery power supply from the SERVOPACK is not being supplied.	Check the encoder connector battery or the connector contact status.	Replace the battery or take similar measures to supply power to the encoder, and set up the encoder (Fn008).
	An absolute encoder fault occurred.	–	If the alarm cannot be reset by setting up the encoder again, replace the servomotor.
	A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.
A.820: Encoder Checksum Error (Detected on the encoder side.)	An encoder fault occurred.	–	Set up the encoder again using Fn008. If the alarm still occurs, the servomotor may be faulty. Replace the servomotor.
	A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.
A.830: Absolute Encoder Battery Error (The absolute encoder battery voltage is lower than the specified value.)	The battery connection is incorrect.	Check the battery connection.	Reconnect the battery.
	The battery voltage is lower than the specified value 2.7 V.	Measure the battery voltage.	Replace the battery.
	A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.
A.840: Encoder Data Error (Detected on the encoder side.)	An encoder fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the servomotor may be faulty. Replace the servomotor.
	Malfunction of encoder because of noise interference, etc.	–	Correct the wiring around the encoder by separating the encoder cable from the servomotor main circuit cable or by checking the grounding and other wiring.
A.850: Encoder Overspeed (Detected when the control power supply was turned ON.) (Detected on the encoder side.)	The servomotor was running at 200 min^{-1} or higher when the control power supply was turned ON.	Check the speed monitor (Un000) to confirm the servomotor speed when the power is turned ON.	Reduce the servomotor speed to a value less than 200 min^{-1}, and turn ON the control power supply.
	An encoder fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the servomotor may be faulty. Replace the servomotor.
	A SERVOPACK fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.

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Alarm: Alarm Name	Cause	Investigative Actions	Corrective Actions
A.860: Encoder Overheated (Only when an absolute encoder is connected.) (Detected on the encoder side.)	The ambient operating temperature around the servomotor is too high.	Measure the ambient operating temperature around the servomotor.	The ambient operating temperature of the servomotor must be 40°C or less.
	The servomotor load is greater than the rated load.	Check the accumulated load ratio monitor (Un009) to see the load.	The servomotor load must be within the specified range.
	An encoder fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the servomotor may be faulty. Replace the servomotor.
	A SERVOPACK fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.
A.8A0*2: External Encoder Error of Scale	Setting of the zero point position of absolute external encoder failed because the servomotor rotated.	Before setting the zero point position, use the fully-closed feedback counter monitor (Un00E) to confirm that the servomotor is not rotating.	The servomotor must be stopped while setting the zero point position.
	An external encoder fault occurred.	–	Replace the external encoder.
A.8A1*2: External Encoder Error of Module	An external encoder fault occurred.	–	Replace the external encoder.
	A serial converter unit fault occurred.	–	Replace the serial converter unit.
A.8A2*2: External Encoder Error of Sensor (Incremental)	An external encoder fault occurred.	–	Replace the external encoder.
A.8A3*2: External Encoder Error of Position (Absolute)	An absolute external encoder fault occurred.	–	The absolute external encoder may be faulty. Refer to the encoder manufacture's instruction manual for corrective actions.
A.8A5*2: Encoder Overspeed	The overspeed from the external encoder occurred.	–	Replace the external encoder.
A.8A6*2: Encoder Overheated	The overheat from the external encoder occurred.	–	Replace the external encoder.
A.b31: Current Detection Error 1 (Phase-U)	The current detection circuit for phase U is faulty.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.
A.b32: Current Detection Error 2 (Phase-V)	The current detection circuit for phase V is faulty.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.
A.b33: Current Detection Error 3 (Current detector)	The detection circuit for the current is faulty.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.
	The servomotor main circuit cable is disconnected.	Check for disconnection of the motor main circuit cable.	Correct the servomotor wiring.
A.bF0: System Alarm 0	A SERVOPACK fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.

∗2. This alarm may occur when a fully-closed option module is mounted.

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Alarm: Alarm Name	Cause	Investigative Actions	Corrective Actions
A.bF1: System Alarm 1	A SERVOPACK fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.
A.bF2: System Alarm 2	A SERVOPACK fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.
A.bF3: System Alarm 3	A SERVOPACK fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.
A.bF4: System Alarm 4	A SERVOPACK fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.
A.C10: Servo Overrun Detected (Detected when the servomotor power is ON.)	The order of phases U, V, and W in the servomotor wiring is incorrect.	Check the servomotor wiring.	Confirm that the servomotor is correctly wired.
	An encoder fault occurred.	–	If the alarm still occurs after turning the power OFF and then ON again, even though the servomotor is correctly wired, the servomotor may be faulty. Replace the servomotor.
	A SERVOPACK fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.
A.C80: Absolute Encoder Clear Error and Multiturn Limit Setting Error	An encoder fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the servomotor may be faulty. Replace the servomotor.
	A SERVOPACK fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.
A.C90: Encoder Communications Error	Contact fault of encoder connector or incorrect encoder wiring.	Check the encoder connector contact status.	Re-insert the encoder connector and confirm that the encoder is correctly wired.
	Encoder cable disconnection or short-circuit. Or, incorrect cable impedance.	Check the encoder cable.	Use the encoder cable with the specified rating.
	• Corrosion caused by improper temperature, humidity, or gas. • Short-circuit caused by intrusion of water drops or cutting oil. • Connector contact fault caused by vibration.	Check the operating environment.	Improve the operating environmental conditions, and replace the cable. If the alarm still occurs, replace the SERVOPACK.
	Malfunction caused by noise interference.	–	Correct the wiring around the encoder to avoid noise interference (Separate the encoder cable from the servomotor main circuit cable, improve grounding, etc.)
	A SERVOPACK fault occurred.	–	Connect the servomotor to another SERVOPACK, and turn ON the control power. If no alarm occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.

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Alarm: Alarm Name	Cause	Investigative Actions	Corrective Actions
A.C91: Encoder Communications Position Data Error	The noise interference occurred on the input/output signal line because the encoder cable is bent and the sheath is damaged.	Check the encoder cable and connector.	Confirm that there is no problem with the encoder cable layout.
	The encoder cable is bundled with a high-current line or near a high-current line.	Check the encoder cable layout.	Confirm that there is no surge voltage on the encoder cable.
	The FG potential varies because of influence from machines on the servomotor side, such as the welder.	Check the encoder cable layout.	Properly ground the device to separate from the encoder side FG.
A.C92: Encoder Communications Timer Error	Noise interference occurred on the input/output signal line from the encoder.	–	Take countermeasures against noise.
	Excessive vibration and shocks were applied to the encoder.	Check the operating environment.	Reduce the machine vibration or correctly install the servomotor.
	An encoder fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the servomotor may be faulty. Replace the servomotor.
	A SERVOPACK fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.
A.CA0: Encoder Parameter Error	An encoder fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the servomotor may be faulty. Replace the servomotor.
	A SERVOPACK fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.
A.Cb0: Encoder Echoback Error	The encoder wiring and contact are incorrect.	Check the encoder wiring.	Correct the encoder wiring.
	Noise interference occurred due to incorrect encoder cable specifications.	–	Use tinned annealed copper twisted-pair or shielded twisted-pair cable with a core of at least 0.12 mm^2.
	Noise interference occurred because the wiring distance for the encoder cable is too long.	–	The wiring distance must be 20 m max.
	The FG potential varies because of influence from machines on the servomotor side, such as the welder.	Check the encoder cable and connector.	Make the grounding for the machine separately from encoder side FG.
	Excessive vibration and shocks were applied to the encoder.	Check the operating environment.	Reduce the machine vibration or correctly install the servomotor.
	An encoder fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the servomotor may be faulty. Replace the servomotor.
	A SERVOPACK fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.

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Alarm: Alarm Name	Cause	Investigative Actions	Corrective Actions
A.CC0: Multi-turn Limit Disagreement	When using a direct-drive (DD) servomotor, the multi-turn limit value (Pn205) is different from that of the encoder.	Check the value of the Pn205.	Correct the setting of Pn205 (0 to 65535).
	The multi-turn limit value of the encoder is different from that of the SERVOPACK. Or, the multi-turn limit value of the SERVOPACK has been changed.	Check the value of the Pn205 of the SERVOPACK.	Execute Fn013 at the occurrence of alarm.
	A SERVOPACK fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.
A.CF1*2: Feedback Option Module Communications Error (Reception error)	Wiring of cable between serial converter unit and SERVOPACK is incorrect or contact is faulty.	Check the external encoder wiring.	Correct the cable wiring.
	The specified cable is not used between serial converter unit and SERVOPACK.	Confirm the external encoder wiring specifications.	Use the specified cable.
	Cable between serial converter unit and SERVOPACK is too long.	Measure the external encoder cable length.	Use 20 m cable max.
	Sheath of cable between serial converter unit and SERVOPACK is broken.	Check the external encoder cable.	Replace the cable.
A.CF2*2: Feedback Option Module Communications Error (Timer stop)	Noise interferes with the cable between serial converter unit and SERVOPACK.	–	Correct the wiring around serial converter unit, e.g., separating input/output signal line from main circuit cable or grounding.
	A serial converter unit fault occurred.	–	Replace the serial converter unit.
	A SERVOPACK fault occurred.	–	Replace the SERVOPACK.
A.d00: Position Error Pulse Overflow (Position error exceeded the value set in the excessive position error alarm level (Pn520))	The contact in the servomotor U, V, and W wirings is faulty.	Check the motor main circuit cable connection.	Confirm that there is no contact fault in the motor wiring of encoder wiring.
	The frequency of the position reference is too high.	Reduce the reference frequency, and operate the SERVOPACK.	Reduce the position reference frequency or reference acceleration. Or, reconsider the electronic gear ratio.
	The position reference acceleration is too fast.	Reduce the reference acceleration, and operate the SERVOPACK.	Apply the smoothing function, such as using position reference acceleration/deceleration time constant (Pn216).
	Setting of the Pn520 (Excessive Position Error Alarm Level) is low against the operating condition.	Check the alarm level (Pn520) to see if it is set to an appropriate value.	Set the Pn520 to proper value.
	A SERVOPACK fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.
A.d01: Position Error Pulse Overflow Alarm at Servo ON	The servo ON command is received when the number of position error pulses is greater than the set value of Pn526.	Check the error counter monitor (Un008) while the servomotor power is OFF.	Make the setting so that the position error pulse is cleared when the servo is OFF. Or, correct the excessive position error alarm level at servo ON (Pn526).

*2. This alarm may occur when a fully-closed option module is mounted.

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Alarm: Alarm Name	Cause	Investigative Actions	Corrective Actions
A.d02: Position Error Pulse Overflow Alarm by Speed Limit at Servo ON	After a position error pulse has been input, Pn529 limits the speed if the servo ON command is received. If Pn529 limits the speed in such a state, this alarm occurs when the position references are input and the number of position error pulses exceeds the value set for parameter Pn520 (Excessive Position Error Alarm Level).	–	Make the setting so that the position error pulse is cleared when the servo is OFF. Or, correct the excessive position error alarm level (Pn520). Or, adjust the speed limit level (Pn529) when servo turns ON.
A.d10*2: Motor-load Position Error Pulse Overflow	Motor rotation direction and external encoder installation direction are opposite.	Check the servomotor rotation direction and the external encoder installation direction.	Install the external encoder in the opposite direction, or reverse the setting of the external encoder usage method (Pn002.3).
	Mounting of the load (e.g., stage) and external encoder joint installation are incorrect.	Check the external encoder mechanical connection.	Check the mechanical joints.
A.E00: Command Option Module IF Initialization Timeout Error	The connection between the SERVOPACK and the command option module is faulty.	Check the connection between the SERVOPACK and the command option module.	Correctly connect the command option module.
	A command option module fault occurred.	–	Replace the command option module.
	A SERVOPACK fault occurred.	–	Replace the SERVOPACK.
A.E02: Command Option Module IF Synchronization Error 1	The timing of synchronization between the servomotor and command option module changed due to change in the communications cycle of the host controller connected to the command option module.	–	Turn the power supply OFF and then ON again. If the alarm occurs again, restart communications processing from the host controller.
	The connection between the SERVOPACK and the command option module is faulty.	Check the connection between the SERVOPACK and the command option module.	Correctly connect the command option module.
	A command option module fault occurred.	–	Replace the command option module.
	A SERVOPACK fault occurred.	–	Replace the SERVOPACK.
A.E03: Command Option Module IF Communications Data Error	An error occurred due to noise in the communications between the SERVOPACK and the command option module.	–	Take measures against noise.
	The connection between the SERVOPACK and the command option module is faulty.	Check the connection between the SERVOPACK and the command option module.	Correctly connect the command option module.
	A command option module fault occurred.	–	Replace the command option module.
	A SERVOPACK fault occurred.	–	Replace the SERVOPACK.
A.E40: Command Option Module IF Communications Setting Error	A command option module fault occurred.	–	Replace the command option module.

*2. The alarm may occur when a fully-closed option module is mounted.

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Alarm: Alarm Name	Cause	Investigative Actions	Corrective Actions
A.E50: Command Option Module IF Synchronization Error 2	The timing of synchronization between the servomotor and command option module changed due to change in the communications cycle of the host controller connected to the command option module.	–	Turn the power supply OFF and then ON again. If the alarm occurs again, restart communications processing from the host controller.
A.E51: Command Option Module IF Synchronization Establishment Error	A command option module fault occurred.	–	Replace the command option module.
A.E60: Command Option Module IF Data Communications Error	An error occurred due to noise in the communications between the SERVOPACK and the command option module.	–	Take measures against noise.
	The connection between the SERVOPACK and the command option module is faulty.	Check the connection between the SERVOPACK and the command option module.	Correctly connect the command option module.
	A command option module fault occurred.	–	Replace the command option module.
	A SERVOPACK fault occurred.	–	Replace the SERVOPACK.
A.E61: Command Option Module IF Synchronization Error 3	The timing of synchronization between the servomotor and command option module changed due to change in the communications cycle of the host controller connected to the command option module.	–	Turn the power supply OFF and then ON again. If the alarm occurs again, restart communications processing from the host controller.
	The connection between the SERVOPACK and the command option module is faulty.	Check the connection between the SERVOPACK and the command option module.	Correctly connect the command option module.
	A command option module fault occurred.	–	Replace the command option module.
	A SERVOPACK fault occurred.	–	Replace the SERVOPACK.
A.E70: Command Option Module Detection Failure	The connection between the SERVOPACK and the command option module is faulty.	Check the connection between the SERVOPACK and the command option module.	Correctly connect the command option module.
	The command option module is not connected.	–	Correctly connect the command option module.
	A command option module fault occurred.	–	Replace the command option module.
	A SERVOPACK fault occurred.	–	Replace the SERVOPACK.
A.E71: Safety Option Module Detection Failure	The connection between the SERVOPACK and the safety option module is faulty.	Check the connection between the SERVOPACK and the safety option module.	Correctly connect the safety option module.
	The safety option module was disconnected.	–	Execute Fn014 (Resetting configuration error of option module) with using the digital operator or SigmaWin+ and turn the power supply OFF and then ON again.
	A safety option module fault occurred.	–	Replace the safety option module.
	A SERVOPACK fault occurred.	–	Replace the SERVOPACK.

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Alarm: Alarm Name	Cause	Investigative Actions	Corrective Actions
A.E72*2: Feedback Option Module Detection Failure	The connection between the SERVOPACK and the feedback option module is faulty.	Check the connection between the SERVOPACK and the feedback option module.	Correctly connect the feedback option module.
	The feedback option module was disconnected.	–	Execute Fn014 (Resetting configuration error of option module) with the digital operator or SigmaWin+ and turn the power supply OFF and then ON again.
	A feedback option module fault occurred.	–	Replace the feedback option module.
	A SERVOPACK fault occurred.	–	Replace the SERVOPACK.
A.E73: Unsupported Option Module	A command option module fault occurred.	–	Replace the command option module.
	A unsupported command option module was connected.	Refer to the catalog of the connected command option module.	Connect a compatible command option module.
A.E74: Unsupported Safety Option Module	A safety option module fault occurred.	–	Replace the safety option module.
	A unsupported safety option module was connected.	Refer to the catalog of the connected safety option module.	Connect a compatible safety option module.
A.E75*2: Unsupported Feedback Option Module	A feedback option module fault occurred.	–	Replace the feedback option module.
	A unsupported feedback option module was connected.	Refer to the catalog of the connected feedback option module or the manual of the SERVOPACK.	Connect a compatible feedback option module.
A.E80: Command Option Module Unmatched Error	The command option module was replaced with a different model.	–	Execute Fn014 (Resetting configuration error of option module) with the digital operator or SigmaWin+ and turn the power supply OFF and then ON again.
A.EA2: DRV Alarm 2 (SERVOPACK WDC error)	The timing of synchronization between the servomotor and command option module changed due to change in the communications cycle of the host controller connected to the command option module.	–	Turn the power supply OFF and then ON again. If the alarm occurs again, restart communications processing from the host controller.
	The connection between the SERVOPACK and the command option module is faulty.	Check the connection between the SERVOPACK and the command option module.	Correctly connect the command option module.
	A command option module fault occurred.	–	Replace the command option module.
	A SERVOPACK fault occurred.	–	Replace the SERVOPACK.
A.Eb1: Safety Function Signal Input Timing Error	The lag between activations of the input signals /HWBB1 and /HWBB2 for the HWBB function is 10 seconds or more.	Measure the time lag between the /HWBB1 and /HWBB2 signals.	The host controller output signal circuits or devices for /HWBB1 and /HWBB2 or the SERVOPACK input signal circuits may be faulty. Alternatively, the input signal cables may be disconnected. Repair or replace them.
A.ED1: Command Option Module IF Command Timeout Error	Processing of the sensor ON command from the command option module is not completed.	–	Input a servo ON command when the motor is stopped.
	Processing of the sensor ON command from the command option module is not completed.	–	Check that the encoder is connected correctly and input a sensor ON command when the motor is stopped.

*2. The alarm may occur when a fully-closed option module is mounted.

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Alarm: Alarm Name	Cause	Investigative Actions	Corrective Actions
A.F10: Main Circuit Cable Open Phase (With the main power supply ON, voltage was low for more than 1 second in an R, S, or T phase.) (Detected when the main power supply was turned ON.)	The three-phase power supply wiring is incorrect.	Check the power supply wiring.	Confirm that the power supply is correctly wired.
	The three-phase power supply is unbalanced.	Measure the voltage at each phase of the three-phase power supply.	Balance the power supply by changing phases.
	A single-phase power is input without setting Pn00B.2 (power supply method for three-phase SERVOPACK) to 1 (single-phase power supply).	Check the power supply and the parameter setting.	Match the parameter setting to the power supply.
	A SERVOPACK fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.
CPF00: Digital Operator Transmission Error 1	The contact between the digital operator and the SERVOPACK is faulty.	Check the connector contact.	Insert securely the connector or replace the cable.
	Malfunction caused by noise interference	–	Keep the digital operator or the cable away from noise sources.
CPF01: Digital Operator Transmission Error 2	A digital operator fault occurred.	–	Disconnect the digital operator and then re-connect it. If the alarm still occurs, the digital operator may be faulty. Replace the digital operator.
	A SERVOPACK fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.

9.2 Warning Displays

The following sections describe troubleshooting in response to warning displays.

The warning name, warning meaning, and warning code output are listed in order of the warning numbers in *9.2.1 List of Warnings*.

The causes of alarms and troubleshooting methods are provided in *9.2.2 Troubleshooting of Warnings*.

9.2.1 List of Warnings

The relation between warning displays and warning code outputs are shown below.

Warning Display	Warning Name	Meaning
A.900	Position Error Pulse Overflow	Position error pulse exceeded the parameter settings (Pn520×Pn51E/100).
A.901	Position Error Pulse Overflow Alarm at Servo ON	When the servo turns ON, the position error pulses exceeded the parameter setting (Pn526×Pn528/100).
A.910	Overload	This warning occurs before the overload alarms (A.710 or A.720) occur. If the warning is ignored and operation continues, an overload alarm may occur.
A.911	Vibration	Abnormal vibration at the motor speed was detected. The detection level is the same as A.520. Set whether to output an alarm or warning by "Vibration Detection Switch" of Pn310.
A.920	Regenerative Overload	This warning occurs before the regenerative overload alarm (A.320) occurs. If the warning is ignored and operation continues, a regenerative overload alarm may occur.
A.921	Dynamic Brake Overload	This warning occurs before Dynamic Brake Overload (A.731) alarm occurs. If the warning is ignored and operation continues, a dynamic brake overload alarm may occur.
A.930	Absolute Encoder Battery Error	This warning occurs when the absolute encoder battery voltage is lowered.
A.94A	Command Option Module IF Data Setting Warning 1	This warning occurs when there is an error in a parameter number sent to the SERVOPACK from the host controller or command option module.
A.94B	Command Option Module IF Data Setting Warning 2	This warning occurs when out-of-range data is sent to the SERVOPACK from the host controller or command option module.
A.94C	Command Option Module IF Data Setting Warning 3	This warning occurs when there is an error in the parameter data sent to in the SERVOPACK from the host controller or command option module.
A.94D	Command Option Module IF Data Setting Warning 4	This warning occurs when there is an error in the data size sent to the SERVOPACK from the host controller or command option module.
A.94E	Command Option Module IF Data Setting Warning 5	This warning occurs when there is an error in the latch mode settings sent to the SERVOPACK from the host controller or command option module.
A.95A	Command Option Module IF Command Warning 1	This warning occurs when the host controller or command option module outputs an operating command when the operation execution conditions in the SERVOPACK have not been met.
A.95B	Command Option Module IF Command Warning 2	This warning occurs when there is an error in the reference output from the command option module to the SERVOPACK.
A.95D	Command Option Module IF Command Warning 4	This warning occurs when a latch command is output from the command option module to the SERVOPACK during latch operation.
A.95E	Command Option Module IF Command Warning 5	This warning occurs when an unallowed command combination is output to the SERVOPACK from the command option module.
A.95F	Command Option Module IF Command Warning 6	This warning occurs when there is an error in the command output to the SERVOPACK from the command option module.
A.960	Command Option Module IF Communications Warning	This warning occurs when an error occurred in communications between the SERVOPACK and command option module.

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Warning Display	Warning Name	Meaning
A.971	Undervoltage	This warning occurs before Undervoltage (A.410) alarm occurs. If the warning is ignored and operation continues, an undervoltage alarm may occur.

Note 1. Set Pn001.3 =1 (Outputs both Alarm Codes and Warning Codes) to output warning codes.
2. If Pn008.2 = 1 (Do not detect warning) is selected, no warnings will be detected.

9.2.2 Troubleshooting of Warnings

Refer to the following table to identity the cause of a warning and the action to be taken. Contact your Yaskawa representative if the problem cannot be solved by the described corrective action.

Warning Display	Warning Name	Situation at Warning Occurrence	Cause	Corrective Actions
A.900	Position Error Pulse Overflow	Wiring of the servomotor U, V, or W line is incorrect.	Check the wiring of the cable for motor main circuit.	Check whether there is any loose connection in motor wiring or encoder wiring.
		The SERVOPACK gain is too low.	Check the SERVOPACK gain.	Increase the servo gain by using the function such as advanced autotuning.
		The position reference acceleration is too high.	Lower the position reference acceleration.	Apply a smoothing function, such as a position reference acceleration/deceleration time constant (Pn216).
		The excessive position error alarm level (Pn520) is too low for the operating conditions.	Check the excessive position error alarm level (Pn520).	Set an appropriate value for the Pn520.
		A SERVOPACK fault occurred.	–	Turn the power supply OFF and then ON again. If the alarm still occurs, the SERVOPACK may be faulty. Replace the SERVOPACK.
A.901	Position Error Pulse Overflow Alarm at Servo ON	When the servomotor power was OFF, the servomotor moved without clearing the counter for position error pulses. The number of position error pulses exceeded the maximum number of pulses allowed.	–	Make the setting so that the position error pulse is cleared when the servo is OFF. Or, set an appropriate value for the excessive position error warning level at servo ON (Pn528).
A.910	Overload: Warning before alarm A.710 or A.720 occurs	The servomotor or encoder wiring is incorrect or the connection is faulty.	Check the wiring.	Correct the servomotor and encoder wiring if they are wrong.
		The servomotor is in excess of the overload protective characteristics.	Check the overload characteristics of the servomotor and reference input.	Reconsider the load and operation conditions. Or, check the servomotor capacity.
		The servomotor is not driven due to a mechanical factor and the operating load has become excessive.	Check the reference input and motor speed.	Improve the mechanical factor.
		A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.
A.911	Vibration	Abnormal vibration was detected while the motor was rotating.	Check whether unusual sound is generated from the motor, and check the speed and torque waveform of the motor.	Lower the motor rotation speed or the lower the servo gain by using the function such as one-parameter tuning.
		The moment of inertia ratio (Pn103) is larger than the actual value or greatly changes.	Check the moment of inertia ratio.	Set an appropriate value for the moment of inertia (Pn103).

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Warning Display	Warning Name	Situation at Warning Occurrence	Cause	Corrective Actions
A.920	Regenerative Overload: Warning before the alarm A.320 occurs	The power supply voltage exceeds the specified range.	Measure the power supply voltage.	Set the power supply voltage within the specified range.
		The external regenerative resistance, servo amplifier capacity, or regenerative resistor capacity is insufficient or a continuous regenerative state occurs.	Check the operating conditions or capacity using the capacity selection software SigmaJunmaSize+, etc.	Change the regenerative resistance, regenerative resistor capacity, or SERVOPACK capacity. Reconsider the operating conditions using the capacity selection software SigmaJunmaSize+, etc.
		Regenerative power continuously flowed back because negative load was continuously applied.	Check the load on the servomotor during operation.	Reconsider the system including the servo, machine, and operation conditions.
A921	Dynamic Brake Overload: Warning before the alarm A.731 occurs	The servomotor is driven by an external force.	Check the operating conditions.	Do not drive the motor with external force.
		The rotating energy at a DB stop exceeds the DB resistance capacity.	Check the operating frequency of the DB with power consumed by DB resistance monitor (Un00B).	• Reduce the servomotor reference speed. • Reduce the moment of inertia. • Reduce the number of times of the DB stop operation.
		A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.
A.930	Absolute Encoder Battery Error (The absolute encoder battery voltage is lower than the specified value.) (Only when an absolute encoder is connected.)	The battery connection is incorrect.	Check the battery connection.	Connect the battery correctly.
		The battery voltage is lower than the specified value 2.7 V.	Measure the battery voltage.	Replace the battery.
		A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.
A.94A	Command Option Module IF Data Setting Warning 1	An incorrect parameter number was sent to the SERVOPACK from the host controller or command option module.	–	Specify the correct parameter number.
A.94B	Command Option Module IF Data Setting Warning 2	Out-of-range data was sent to the SERVOPACK from the host controller or command option module.	–	Specify the value of the parameter within the allowable range.
A.94C	Command Option Module IF Data Setting Warning 3	Incorrect parameter data was sent to the SERVOPACK from the host controller or command option module.	–	Specify the value of the parameter within the allowable range.
A.94D	Command Option Module IF Data Setting Warning 4	The incorrect parameter size was sent to the SERVOPACK from the host controller or command option module.	–	Specify the correct parameter size.

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Warning Display	Warning Name	Situation at Warning Occurrence	Cause	Corrective Actions
A.94E	Command Option Module IF Data Setting Warning 5	Incorrect latch mode settings were sent to the SERVOPACK from the host controller or command option module.	–	Set a proper value for the latch mode.
A.95A	Command Option Module IF Command Warning 1	The host controller or command option module sent a operating command when the operation execution conditions in the SERVOPACK had not been satisfied.	–	Send a command after the operation conditions are satisfied.
A.95B	Command Option Module IF Command Warning 2	The command option module sent a command that is not supported by the SERVOPACK.	–	Send a command that is supported by the SERVOPACK.
A.95D	Command Option Module IF Command Warning 4	A latch command was sent from the command option module during latch operation.	–	Review the input sequence for the latch command.
A.95E	Command Option Module IF Command Warning 5	An unallowed command combination was output to the SERVOPACK from the command option module.	–	Send a command that can be combined.
A.95F	Command Option Module IF Command Warning 6	The command option module sent a command that is not supported by the SERVOPACK.	–	Send a command that is supported by the SERVOPACK.
A.960	Command Option Module IF Communications Warning	An error occurred in communications between the SERVOPACK and command option module due to noise.	–	Take measures against noise.
		The connection between the SERVOPACK and the command option module is faulty.	Check the connection between the SERVOPACK and the command option module.	Correctly connect the command option module.
		A command option module fault occurred.	–	Replace the command option module.
		A SERVOPACK fault occurred.	–	Replace the SERVOPACK.

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Warning Display	Warning Name	Situation at Warning Occurrence	Cause	Corrective Actions
A.971	Undervoltage	• For 100-VAC SERVOPACKs: The AC power supply voltage is 60 V or below. • For 200-VAC SERVOPACKs: The AC power supply voltage is 140 V or below. • For 400-VAC SERVOPACKs: The AC power supply voltage is 280 V or below.	Measure the power supply voltage.	Use a power supply voltage within the specified range.
		The power supply voltage dropped during operation.	Measure the power supply voltage.	Increase the power supply capacity.
		An instantaneous power failure occurred.	Measure the power supply voltage.	Lower the instantaneous power cut hold time (Pn509).
		The fuse in the SERVOPACK is burned out.	–	Replace the SERVOPACK and connect an AC/DC reactor to the SERVOPACK.
		A SERVOPACK fault occurred.	–	The SERVOPACK may be faulty. Replace the SERVOPACK.

9.3 Troubleshooting Malfunction Based on Operation and Conditions of the Servomotor

Troubleshooting for the malfunctions based on the operation and conditions of the servomotor is provided in this section.

Be sure to turn OFF the servo system before troubleshooting items outlined in bold in the table.

Problem	Probable Cause	Investigative Actions	Corrective Actions
Servomotor Does Not Start	The control power supply is not ON.	Check voltage between power supply terminals.	Correct the power circuit.
	The main circuit power supply is not ON.	Check the voltage between power supply terminals.	Correct the power circuit.
	Wiring of I/O signal connector CN1 faulty or disconnected.	Check if the connector CN1 is properly inserted and connected.	Correct the connector CN1 connection.
	Servomotor or encoder wiring disconnected.	Check the wiring.	Correct the wiring.
	Overloaded	Run under no load and check the load status.	Reduce load or replace with larger capacity servomotor.
	Setting for Pn50A, Pn50B and Pn511 “Input Signal Selection” is incorrect.	Check settings of parameters Pn50A, Pn50B and Pn511.	Correct the settings for Pn50A, Pn50B and Pn511 “Input Signal Selection.”
	Encoder type differs from parameter setting (Pn002.2).	Check setting of parameter Pn002.2.	Set parameter Pn002.2 to the encoder type being used.
	A servo ON command was not input.	Check the command sent from the host controller.	Send a servo ON command.
	A sensor ON command was not input.	Check the command sent from the host controller.	Send the command in the correct sequence to the SERVOPACK.
	The forward run prohibited (P-OT) and reverse run prohibited (N-OT) input signals are turned OFF.	Check P-OT or N-OT input signal.	Turn P-OT or N-OT input signal ON.
	The safety input signal (/HWBB1 or /HWBB2) remains OFF.	Check the /HWBB1 or /HWBB2 input signal.	Set the /HWBB1 or /HWBB2 input signal to ON. When not using the safety function, mount the safety function jumper connector (provided as an accessory) on the CN8.
	A SERVOPACK fault occurred.	–	Replace the SERVOPACK.
Servomotor Moves Instantaneously, and then Stops	Servomotor wiring is incorrect.	Check the servomotor wiring.	Correct the wiring.
	Encoder wiring is incorrect.	Check the encoder wiring.	Correct the wiring.
Servomotor Speed Unstable	Wiring connection to servomotor is defective.	Check connections of main circuit cable (phases-U, -V, and -W) and encoder connectors.	Tighten any loose terminals or connectors.
Servomotor Rotates Without Reference Input	A SERVOPACK fault occurred.	–	Replace the SERVOPACK.
Dynamic Brake Does Not Operate	Setting for Pn001 is incorrect.	Check the setting of parameter Pn001.0.	Correct the parameter setting.
	DB resistor disconnected	Check if excessive moment of inertia, motor overspeed, or DB frequently activated occurred.	Replace the SERVOPACK, and lighten the load to avoid disconnection.
	DB drive circuit fault	–	There is a defective component in the DB circuit. Replace the SERVOPACK.

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Problem	Probable Cause	Investigative Actions	Corrective Actions
Abnormal Noise from Servomotor	The servomotor largely vibrated during execution of tuning-less function.	Check the servomotor speed waveform.	Reduce the load so that the moment of inertia ratio becomes within the allowable value, or increase the load level or lower the tuning level for the tuning-less level setting (Fn200).
	Mounting is not secured.	Check if there are any loose mounting screws.	Tighten the mounting screws.
		Check if there is misalignment of couplings.	Align the couplings.
		Check if there are unbalanced couplings.	Balance the couplings.
	Bearings are defective.	Check for noise and vibration around the bearings.	Replace the servomotor.
	Vibration source at the driven machine	Check for any foreign matter, damage, or deformations on the machinery's movable parts.	Contact the machine manufacturer.
	Noise interference due to incorrect input/output signal cable specifications	The input/output signal cables must be tinned annealed copper twisted-pair or shielded twisted-pair cables with a core of 0.12 mm^2 min.	Use the specified input signal wires.
	Noise interference due to length of input/output signal cable.	Check the length of the input/output cable.	The input/output cable length must be no more than 3 m.
	Noise interference due to incorrect encoder cable specifications.	The encoder cable must be tinned annealed copper twisted-pair or shielded twisted-pair cables with a core of 0.12 mm^2 min.	Use the specified encoder cable.
	Noise interference due to length of encoder cable wiring	Check the length of the encoder cable.	The encoder cable must be no more than 20 m.
	Noise interference due to damaged encoder cable	Check if the encoder cable is damaged or bent.	Replace the encoder cable and modify the encoder cable layout.
	Excessive noise to the encoder cable	Check if the encoder cable is bundled with high-current line or near a high-current line.	Correct the encoder cable layout so that no surge is applied.
	FG potential varies because of influence of machines such as welders at the servomotor.	Check if the machines are correctly grounded.	Ground machines correctly, and prevent diversion to the FG at the PG side.
	SERVOPACK pulse counting error due to noise interference	Check if there is noise interference on the input/output signal line from the encoder.	Take measures against noise in the encoder wiring.
	Excessive vibration and shock to the encoder	Check if vibration from the machine occurred or servomotor installation is incorrect (mounting surface accuracy, fixing, alignment, etc.).	Reduce vibration from the machine, or secure the servomotor installation.
	An encoder fault occurred.	–	Replace the servomotor.
Servomotor Vibrates at Frequency of Approx. 200 to 400 Hz	Unbalanced servo gains	Check to see if the servo gains have been correctly adjusted.	Execute the advanced autotuning.
	Speed loop gain value (Pn100) too high.	Check the speed loop gain value (Pn100). Factory setting: Kv = 40.0 Hz	Reduce the speed loop gain (Pn100).
	Position loop gain value (Pn102) too high.	Check the position loop gain value (Pn102). Factory setting: Kp = 40.0/s	Reduce the position loop gain (Pn102).
	Incorrect speed loop integral time constant (Pn101) setting	Check the speed loop integral time constant (Pn101). Factory setting: Ti = 20.0 ms	Correct the speed loop integral time constant (Pn101) setting.
	Incorrect moment of inertia ratio data (Pn103)	Check the moment of inertia ratio setting (Pn103).	Correct the moment of inertia ratio (Pn103) setting.

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Problem	Probable Cause	Investigative Actions	Corrective Actions
High Rotation Speed Overshoot on Starting and Stopping	Unbalanced servo gains	Check to see if the servo gains have been correctly adjusted.	Execute the advanced autotuning.
	Speed loop gain value (Pn100) too high	Check the speed loop gain value (Pn100). Factory setting: Kv = 40.0 Hz	Reduce the speed loop gain (Pn100).
	Position loop gain value (Pn102) too high	Check the position loop gain value (Pn102). Factory setting: Kp = 40.0/s	Reduce the position loop gain (Pn102).
	Incorrect speed loop integral time constant (Pn101) setting	Check the speed loop integral time constant (Pn101). Factory setting: Ti = 20.0 ms	Correct the speed loop integral time constant setting (Pn101).
	Incorrect moment of inertia ratio data (Pn103)	Check the moment of inertia ratio setting (Pn103).	Correct the moment of inertia ratio setting (Pn103).
Absolute Encoder Position Difference Error (The position saved in the host controller when the power was turned OFF is different from the position when the power is next turned ON.)	Noise interference due to improper encoder cable specifications	The encoder cable must be tinned annealed copper twisted-pair or shielded twisted-pair cables with a core of 0.12 mm^2 min.	Use encoder cable with the specified specifications.
	Noise interference due to length of encoder cable.	Check the encoder cable length.	The encoder cable length must be no more than 20 m.
	Noise interference due to damaged encoder cable	Check if the encoder cable is bent or if its sheath is damaged.	Replace the encoder cable and correct the encoder cable layout.
	Excessive noise interference at the encoder cable	Check if the encoder cable is bundled with a high-current line or near high-current line.	Change the encoder cable layout so that no surge is applied.
	FG potential varies because of influence of machines such as welders at the servomotor.	Check if the machines are correctly grounded.	Ground machines correctly, and prevent diversion to the FG at the PG side.
	SERVOPACK pulse counting error due to noise interference	Check if there is noise interference on the input/output signal line from the encoder.	Take measures against noise in the encoder wiring.
	Excessive vibration and shock to the encoder	Check if vibration from the machine occurred or servomotor installation is incorrect (mounting surface accuracy, fixing, alignment, etc.).	Reduce vibration from the machine, or secure the servomotor installation.
	An encoder fault occurred.	–	Replace the servomotor.
	A SERVOPACK fault occurred. (The pulse count does not change.)	–	Replace the SERVOPACK.
	Host controller multi-turn data reading error	Check the error detection at the host controller.	Correct the error detection section of the host controller.
		Check if the host controller is executing data parity checks.	Execute a multi-turn data parity check.
		Check noise in the input/output signal line between the SERVOPACK and the host controller.	Take measures against noise, and again execute a multiturn data parity check.

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Problem	Probable Cause	Investigative Actions	Corrective Actions
Overtravel (OT)	Forward or reverse run prohibited signal is input.	Check the external power supply (+24 V) voltage for the input signal.	Correct the external power supply (+24 V) voltage.
		Check if the overtravel limit switch operates properly.	Correct the overtravel limit switch.
		Check if the overtravel limit switch is wired correctly.	Correct the overtravel limit switch wiring.
		Check the settings for Pn50A and Pn50B.	Set the parameters correctly.
	Forward or reverse run prohibited signal is malfunctioning.	Check the fluctuation of the input signal external power supply (+24 V) voltage.	Stabilize the external power supply (+24 V) voltage.
		Check if the overtravel limit switch operates correctly.	Stabilize the operation of the overtravel limit switch.
		Check if the overtravel limit switch wiring is correct. (check for damaged cables or loose screws.)	Correct the overtravel limit switch wiring.
	Incorrect forward or reverse run prohibited signal (P-OT/N-OT) allocation (parameters Pn50A.3, Pn50B.0)	Check if the P-OT signal is allocated in Pn50A.3.	If another signal is allocated in Pn50A.3, select P-OT.
		Check if the N-OT signal is allocated in Pn50B.0.	If another signal is allocated in Pn50B.0, select N-OT.
	Incorrect servomotor stop method selection	Check Pn001.0 and Pn001.1 when the servomotor power is OFF.	Select a servo mode stop method other than "coast to stop."
		Check Pn001.0 and Pn001.1 when in torque control.	Select a servo mode stop method other than "coast to stop."
Improper Position to Stop by Overtravel (OT) Signal	Improper limit switch position and dog length	–	Install the limit switch at the appropriate position.
	The overtravel limit switch position is too short for the coasting distance.	–	Install the overtravel limit switch at the appropriate position.
Position Error (Without Alarm)	Noise interference due to improper encoder cable specifications	The encoder cable must be tinned annealed copper twisted-pair or shielded twisted-pair cable with a core of 0.12 mm^2 min.	Use encoder cable with the specified specifications.
	Noise interference due to length of encoder cable	Check the encoder cable length.	The encoder cable length must be less than 20 m.
	Noise influence due to damaged encoder cable	Check if the encoder cable is bent or if its sheath is damaged.	Replace the encoder cable and correct the encoder cable layout.
	Excessive noise interference to encoder cable	Check if the encoder cable is bundled with a high-current line or near a high-current line.	Change the encoder cable layout so that no surge is applied.
	FG potential varies because of influence of machines such as welders at the servomotor.	Check if the machines are correctly grounded.	Ground machines correctly, and prevent diversion to the FG at the PG side.
	SERVOPACK pulse count error due to noise	Check if the input/output signal line from the encoder is influenced by noise.	Take measures against noise in the encoder wiring.
	Excessive vibration and shock to the encoder	Check if vibration from the machine occurred or servomotor installation is incorrect (mounting surface accuracy, fixing, alignment, etc.).	Reduce the machine vibration or mount the servomotor securely.
	Unsecured coupling between machine and servomotor	Check if a position error occurs at the coupling between machine and servomotor.	Secure the coupling between the machine and servomotor.
	Noise interference due to improper I/O signal cable specifications	The I/O signal cable must be twisted-pair or shielded twisted-pair cable with a core of 0.12 mm^2 min. and tinned annealed copper twisted wire.	Use input signal cable with the specified specifications.

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Problem	Probable Cause	Investigative Actions	Corrective Actions
Position Error (Without Alarm) (cont'd)	Noise interference due to length of I/O signal cable	Check the I/O signal cable length.	The I/O signal cable length must be less than 3 m.
	An encoder fault occurred. (The pulse count does not change.)	–	Replace the servomotor.
	A SERVOPACK fault occurred.	–	Replace the SERVOPACK.
Servomotor Overheated	Ambient temperature too high	Measure the servomotor ambient temperature.	Lower the ambient temperature to 40°C or less.
	Servomotor surface dirty	Visually check the surface.	Clean dust and oil from the surface.
	Servomotor overloaded	Check the load status with monitor.	If overloaded, reduce load or replace with larger capacity servomotor.